



PROTECTION OF YOUR PERSONAL DATA

This privacy statement provides information about the processing and the protection of your personal data.

Processing operation: Mozambique-EU Global Gateway Investment Forum

Data Controller: EU Delegation Mozambique

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1. Introduction

The European Commission is committed to protect your personal data and to respect your privacy. The Commission collects and further processes personal data pursuant to [Regulation \(EU\) 2018/1725](#) of the European Parliament and of the Council on the protection of natural persons with regard to the processing of personal data by the Union institutions, bodies, offices and agencies and on the free movement of such data.

This privacy statement explains the reason for the processing of your personal data in the context of the Mozambique-EU Global Gateway Investment Forum undertaken by EU Delegation in Mozambique. It explains the way we collect, handle and ensure protection of all personal data provided, how that information is used and what rights you have in relation to your personal data. It also specifies the contact details of the responsible Data Controller with whom you may exercise your rights, the Data Protection Officer and the European Data Protection Supervisor.

2. Why and how do we process your personal data?

Purpose of the processing operation EUD Mozambique collects and further processes your personal data to provide you with information about the Mozambique-EU Global Gateway Investment Forum (before, during and after) and to process your application for participation in the Mozambique-EU Global Gateway Investment Forum.

Live web-streaming and audio-visual recording of the speakers, organisers and participants, as well as photographs of the speakers and panoramic photographs of participants and organisers will be taken and published in the context of the Mozambique-EU Global Gateway Investment Forum at the websites of the EU Delegation of Mozambique, European Commission, the African Union and business organisations that are organising partners of the event, as well as on the dedicated digital platform “Swapcard” and on relevant social media channels.

The audience or non-speaker participants are not photographed individually or in groups. They may however appear on panoramic photographs of the whole event/audience.

Participants that do not wish to be part of the above web-streaming and recording/publishing activities have the possibility to object to processing. Participants can object to the possibility of processing by sending an email to the data controller prior to the event, explicitly specifying your request.

Your personal data will not be used for any automated decision-making including profiling.

How do we collect your personal data:

1. From the registration platform:

Information collected via the Swapcard Platform is collected by our contractor Downtown Europe who is hosting and managing the event. This information is collected from administrators who access the back-end of the Platform. This type of Personal Information is controlled by the contractor, and Swapcard only collects and processes it at the contractor’s direction, in accordance with instructions provided, including applicable terms in any Agreement. With respect to this type of information, Swapcard is a processor, and Downtown Europe is the controller. Swapcard works together with Downtown Europe and offers tools so that Downtown Europe can provide appropriate notice regarding the purposes for which they are collecting Personal Information on the

Platform, and so that the Europe Union Delegation in Mozambique and Downtown Europe can also obtain consent to the collection and use of such information, where appropriate.

2. Automatic Information:

As is true of most websites, we gather certain information automatically when you visit our Site, such as your computer type (MAC or Windows), mobile device type, language, internet browser, any web pages that referred you to our Site, and your Internet Protocol (IP) Address (which may be identified and logged automatically in our server log files whenever you visit the Websites or Platform). We may also store general usage and activity data, such as the date and duration of your visit, and your navigation of the Site. We use this information for reasons such as improving Site performance, analytics, and functionality, and monitoring the regions from which users access our Websites or Platform, in order to help us enhance the user experience and Site security.

Cookies, beacons, tags and scripts may also be used by Swapcard and the integration partners or analytics and service providers. These technologies used in analysing trends, administering the Sites, tracking users' movements around the Platform and to gather demographic information about our user base as a whole.

3. From the Digital Platform:

Swapcard's staff, monitoring or control services (auditors in particular) may have access to your personal data.

For the purposes of the networking service, your personal data will also be provided to the organiser of the event (Downtown Europe) for which you are registered and for which you have used the services of the digital Platform. The event organiser may use this data for the same purposes and under the same conditions as those referred to in this Charter.

Government agencies or representatives of the law, ministerial officers or organisations responsible for the collection of debts may also be recipients of your personal data, for the sole purposes of meeting our legal obligations.

Swapcard may transfer your information to service providers, advisers, potential transaction partners or other third parties within the scope of any review, negotiation or completion of a business acquisition should the company be sold to or merge with another company, or should we sell, liquidate or transfer all or part of our assets.

3. On what legal ground(s) do we process your personal data?

The processing operations on personal data, linked to the organisation, management, follow-up and promotion of the Mozambique-EU Global Gateway Investment Forum (including web-streaming, photos, audio-visual recording) are necessary for the management and functioning of the European Union Delegation in Mozambique, as mandated by the Treaties. Those provisions are in particular Article 11 of the Treaty on European Union and Article 15 of the Treaty on the Functioning of the European Union. Consequently, those processing operations are lawful under Article 5(1)(a) of Regulation (EU) 2018/1725 (processing is necessary for the performance of a task carried out in the public interest or in the exercise of official authority vested in the Union institution or body).

Your consent is required for:

- the sharing of the Mozambique-EU Global Gateway Investment Forum participants and exhibitors list containing your name and affiliation with other participants
- the sharing of the meeting/event attendee list containing your name and affiliation among participants and exhibitors, in order to create working groups to continue the collaborate work launched during the meeting/event;
- the processing of your personal data for inviting you to future events the data controller may organise;
- the audio and or visual recording of brief key moments from speakers, participants and exhibitors for the purpose of an after movie, which will summarise the event and could potentially be shared on the Commission's and partner organisations' social media platforms, such as twitter.

If you opt-in, you are giving us your explicit consent under Article 5(1)(d) of Regulation (EU) 2018/1725 to process your personal data for those specific purposes. You can give your consent via a clear affirmative act by ticking the box(es) on the online registration form.

Your consent for these services can be withdrawn at any time:

- for unsubscribing from the mailing list please *send an email to the Organising Secretariat* mozambique-eu.ggif@downtowneuropa.be
- for withdrawing consent that you have provided in order to benefit from other services, please contact the organiser of the meeting/event at mozambique-eu.ggif@downtowneuropa.be.

4. Which personal data do we collect and further process?

The following personal data will be processed:

- contact details: function/title, first name, last name, name of organisation, areas of interests, city (optional), country, e-mail address, telephone number, (optional) profile picture, sector of activity, main activities;
- For exhibitors of the Trade Faire (if applying): first name, last name, name of organisation, email address, country, project, Organisation/Company,
- For Workshops/Seminars, B2B/B2G Small Scale Meetings and Signature Ceremonies Organisers (if applying): first name, last name, name of organisation, email address, country, project/topic, Organisation/Company
- For the recording of the event and after movie: audio-visual impressions, images of speakers, participants, and exhibitors in panoramic shots to showcase the success of the events.

5. How long do we keep your personal data?

The Data Controller only keeps your personal data for the time necessary to fulfil the purpose of collection or further processing.

For each of the categories of personal data that is processed, please find below the retention details and the reference to the relevant record of processing

- All personal data related to the organisation and management of the Mozambique-EU Global Gateway Investment Forum (this includes the information given during the registration, before, during or after the event) will be deleted **one year** after the last action in relation to the Mozambique-EU Global Gateway Investment Forum
- Recordings from the web-streamed Mozambique-EU Global Gateway Investment Forum will be kept for **2 years** before being deleted. More information is available in the Record of Processing DPR-EC-00306 (Web-streaming of Commission events).
- In case of audio-visual recording of the Mozambique-EU Global Gateway Investment Forum the recordings will be kept for **1 year** after the Mozambique-EU Global Gateway Investment Forum before being deleted. More information is available in the Record of Processing DPR-EC-01937 (Audio-visual recording of meetings).
- Personal data shared with the controller for future mailing purposes (e.g., for receiving newsletters or invitations to similar events) are processed in line with the Record of Processing (DPR-EC-03928.1 on Management of subscriptions to receive information).
- Selected service providers for organisational purposes (such as caterers, travel agents or event management organisations) are contractually bound to process personal data on behalf of and in line with the instructions of the data controller, keep confidential any data they process and protect it from unauthorised access, use and retention.

6. How do we protect and safeguard your personal data?

All personal data in electronic format (e-mails, documents, databases, uploaded batches of data, etc.) are stored either on the servers of the European Commission or of its contractors. All processing operations are carried out pursuant to Commission Decision (EU, Euratom) 2017/46 of 10 January 2017 on the security of communication and information systems in the European Commission.

The Commission's contractors are bound by a specific contractual clause for any processing operations of your personal data on behalf of the Commission, and by the confidentiality obligations deriving from the General Data Protection Regulation ('GDPR' - Regulation (EU) 2016/679)

In order to protect your personal data, the Commission has put in place a number of technical and organisational measures. Technical measures include appropriate actions to address online security, risk of data loss, alteration of data or unauthorised access, taking into consideration the risk presented by the processing and the nature of the personal data being processed. Organisational measures include restricting access to the personal data solely to authorised persons with a legitimate need to know for the purposes of this processing operation.

7. Who has access to your personal data and to whom is it disclosed?

Access to your personal data is provided to the Commission staff responsible for carrying out this processing operation and to other authorised Commission staff according to the "need to know" principle. Such staff abide by statutory, and when required, additional confidentiality agreements.

Where necessary, we may also share your information with our service provider for the purposes of organising the Mozambique-EU Global Gateway Investment Forum:

Downton Europe SRL, Avenue A.J. Slegers 397/2 – B-1200 Brussels, Belgium

For communication purposes, i.e. to ensure that messages are shared on adequate online channels, some promotional material such as audio-visual recordings and snapshots of the speakers and panoramic view of the participants will be stored in a EU GDPR Compliant Share Point, which is accessible to the organising partners of the Mozambique-EU Global Gateway Investment Forum, the EUD Mozambique Delegation, the European Commission and its delegations in Africa , the Ministry of Industry and Commerce of Mozambique, and the organisingpartners such as EuroCam, Apiex.

Cookies

Cookies are short text files stored on a user’s device (such as a computer, tablet or phone) by a website. Cookies are used for the technical functioning of a website (functional cookies) or for gathering statistics (analytical cookies).

For the cookie policy, visit <https://www.swapcard.com/cookie-policy>

Third party IT tools, including Social Media

We use third party IT tools to inform about and promote Mozambique-EU Global Gateway Investment Forum through widely used communication channels, including the social media. For detailed information about the use of social media by the European Union Delegation Mozambique, see the Record of Processing DPR-EC-00073 (Social Media Use by the European Commission).

You can watch our videos, which we also upload to our *social media* page and follow links from our website. Listed below:

- www.eeas.europa.eu/delegations/mozambique_en
- www.facebook.com/UEemMoz
- www.instagram.com/eu_moz/

In order to protect your privacy, our use of third party IT tools to connect to those services does not set cookies when our website pages are loaded on your computer (or other devices), nor are you immediately redirected to those social media or other websites. Only in the event that you click on a button or “play” on a video to watch it, a cookie of the social media company concerned will be installed on your device. If you do not click on any social media buttons or videos, no cookies will be installed on your device by third parties.

In order to view such third-party content on our websites, a message will alert you that you need to accept those third parties’ specific Terms and Conditions, including their cookie policies, over which the Commission has no control.

We recommend that users read the relevant privacy policies of *the digital platform “Swapcard”* (<https://www.swapcard.com/privacy-policy>) carefully before using them. These explain each company’s policy of personal data collection and further processing, their use of data, users’ rights and the ways in which users can protect their privacy when using those services.

The use of a third party IT tool does not in any way imply that the European Commission endorses them or their privacy policies. In the event that one or more third party IT tools are occasionally unavailable, we accept no responsibility for lack of service due to their downtime.

8. What are your rights and how can you exercise them?

You have specific rights as a 'data subject' under Chapter III (Articles 14-25) of Regulation (EU) 2018/1725, in particular the right to access, your personal data and to rectify them in case your personal data are inaccurate or incomplete. Where applicable, you have the right to erase your personal data, to restrict the processing of your personal data, to object to the processing, and the right to data portability.

You have the right to object to the processing of your personal data, which is lawfully carried out pursuant to Article 5(1)(a) of Regulation (EU) 2018/1725 on grounds relating to your particular situation.

You have consented to provide your personal data to the data controller for some of the present processing operations mentioned above (see section 3.). You can withdraw your consent at any time by notifying the data controller *via email* to mozambique-eu.ggif@downtowneuropa.be.

The withdrawal of your consent will not affect the lawfulness of the processing carried out before you have withdrawn the consent.

You can exercise your rights by contacting the data controller, or in case of conflict the Data Protection Officer. If necessary, you can also address the European Data Protection Supervisor. Their contact information is given under Heading 9 below.

Where you wish to exercise your rights in the context of one or several specific processing operations, please provide their description (i.e. their Record reference(s) as specified under Heading 10 below) in your request.

9. Origin of your personal data

Your personal data were transmitted to DG INTPA by the following sources:

- European Union and African Union Member States
- European and African business organisations
- European Union institutions
- African Union Commission
- International organisations
- Various working groups

10. Contact information

- The Data Controller

If you would like to exercise your rights under Regulation (EU) 2018/1725, or if you have comments, questions or concerns, or if you would like to submit a complaint regarding the collection and use of your personal data, please feel free to contact the Data Controller: Directorate-General for International Partnerships (DG INTPA)

- **The Data Protection Officer (DPO) of the Commission**

You may contact the Data Protection Officer (DATA-PROTECTION-OFFICER@ec.europa.eu) with regard to issues related to the processing of your personal data under Regulation (EU) 2018/1725.

- **The European Data Protection Supervisor (EDPS)**

You have the right to have recourse (i.e. you can lodge a complaint) to the European Data Protection Supervisor (edps@edps.europa.eu) if you consider that your rights under Regulation (EU) 2018/1725 have been infringed as a result of the processing of your personal data by the data controller.

11. Where to find more detailed information?

The Commission Data Protection Officer (DPO) publishes the register of all processing operations on personal data by the European Commission, which have been documented and notified to him. You may access the register via the following link: <http://ec.europa.eu/dpo-register>.